

Special Needs Services

visit us at skyharbor.com/specialneeds

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Sky Harbor is one of the most accessible airports in the world thanks to the advice provided by the Phoenix Mayor's Commission on Disabilities.

All terminals have: curb cuts; automatic doors; elevators; ramped access to all lobbies and gate areas; designated areas on inner curbs for vehicles with disability plates to load or unload; and wheelchair accessible telephones, automatic teller machines, restrooms and drinking fountains.

Wheelchairs

Flying into Sky Harbor? Request a wheelchair when checking in and tell a flight attendant during the flight. Flying out of Sky Harbor? Request a wheelchair from a Sky Cap at the curb or from a Sky Cap or the airline on the ticketing level of the terminal. Ask your airline about traveling with power chair batteries.

** Using a wheelchair or other mobility device? Look for wheelchair accessible pathways and elevators in Terminal 2.**

Oxygen

If you need to travel with oxygen, be sure to discuss this with your airline when making reservations. The TSA link at skyharbor.com/specialneeds provides more information.

Assistance Animals

When making reservations, let your airline know if you plan to travel with a service animal. Get tips on traveling with services animals at skyharbor.com/specialneeds. Sky Harbor has a pet park next to each of its three terminals.

Adult Changing Stations

Each terminal has at least one family restroom with a private area to change clothing or disposable undergarments. Ask for directions at any Airport information desk.

Paging Assistance Locations

The names of those being paged are announced in the terminal and displayed on monitors throughout the Airport.

Accessible Phones

Hearing aid compatible, amplified and text telephones (TTY) available in each terminal, TTY pay phones on each level and in baggage claim. Local Relay: (800) 367-8939. TTY Aviation: (800) 781-1010.

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Special Needs Parking

Accessible parking is available in all garages closest to the elevators and next to the bus stops in all economy surface lots. If you need extra time at the curb, Airport staff on the curb may issue

Dial-A-Ride: A Public Service

Seniors and people with disabilities can access Dial-A-Ride daily from 7 a.m. to 7 p.m. Please call 602-253-4000 or visit their website [go to: skyharbor.com/specialneeds].

Light Rail Connection

Take a free bus to Sky Harbor's terminals from the light rail transfer station on the southwest corner of 44th Street and Washington: Light Rail-Airport connection.

Ground Transportation

Airport shuttle buses for travel between terminals and economy parking areas are lift equipped and accessible.

City Buses

Phoenix Transit Bus service, with wheelchair accessible transportation, is available to and from Sky Harbor Airport. METRO Light Rail in conjunction with the FREE Phoenix Airport Shuttle and Route 13 serve the Airport. Call 602-253-5000 or visit their website [go to: skyharbor.com/specialneeds]

Rental Cars with Hand Controls (advance notice recommended)

Avis: (800) 331-2323 **Budget:** (800) 826-5510

Hertz: (800) 654-2280 **National:** (800) 328-6323

For links to the websites of any of the above: visit skyharbor.com/specialneeds.

Lift-Equipped Van Rentals

Wheelers, Inc.: (602) 418-5076, (800) 859-8880 or (800) 456-1371;

Wheelchair Van Rental: (602) 333-1594 or (866) 333-1594;

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